



Xnotta is a Receptive Structures Management System which can be fully managed via Web. The Caterer can stop worry about system maintenance; updates and backups are computer scientist's reserved tasks. The Caterer can fully dedicate himself and his activities to his customer's satisfaction.

Other than providing an easy-to-use management system (powered by an user-friendly interface), which makes it fully usable by people with little computer knowledge, the system features an online booking module that can be linked to the existing Receptive Structure's Website.

XNOTTA MANAGEMENT SYSTEM FEATURES:

Allotments Management

- Allotments archive that includes a list of provided services. It's possible to add descriptions, pictures and maps.
- Pricing offer management (both including and not including boards). The customer can also choose and differentiate periods (ie Summer or by custom dates)
- Powerful "Surcharge / Discount" Management Tools
- Customer can **opt-in** and **opt-out** allotments, depending on which ones are meant to be published on the Web

Booking and Reservation Management

- Customers Master Data Archive – (Master Data including a 'previous bookings' archive by the customer)
- Individual and Groups online booking either by tableau or by custom selection
- Automatic prices calculation, including surcharges and discounts (including details)
- Automatic Accomodation Services Management (pay services)-Account management (earnest money management)
- Automatic Confirmation Email Send (Online Booking Confirmation Email)
- Custom-made high quality Voucher that can either be printed or directly sent via email.
- People with the same reservation dates can have different stay-over dates.
- Daily/Monthly Tableau (featuring- availabilities)
- Pdf Invoice Creation (no invoice number is specified) and Pdf Bills
- Maincourante Shortcut Mode (Insert operations)
- Budget Estimation Management and Options Management
- A shortcut menu with graphic icons can be added
- Extra costs can be divided among customers part of the same reservation-group.

Check-In e Live in

- Check-in Wizard with optional Express Check-in
- Maincourante management including custom performance tuning
- Boards (BB, HB, FB..) can be differently managed for each day of stay.

Check-Out

Express Check-out with sojourn details print document (invoice, bill, maincourante details, etc)

PS and ISTAT Management

Registration Sheet is automatically printed while checking-in
Electronic Registration Sheet Data is transmitted to the Police (Polizia di Stato)
ISTAT C59 Daily Processing
Electronic ISTAT C59 Data is transmitted to the local Tourism Agency (Turismo FVG)

Stats Management

Booking Duration
Arrivals, by Allotment
Room nights per Allotment
Pay Off - for each accommodation type
Available Allotments percentage versus Unavailable Allotments (Availability Allotments ratio)
Customers by booking type / reservation
Customers by Province and Foreign State
Customers by typology
Customers by arrival means (by train, by car..)
Customers by Marketing Source
Incomings per Single Customer
Bookings by Operator
Board Typology (HB, FB, BB..)
Pay Services
Maincourante

Prints-stampe ed esportazioni (vari formati)

Accommodation List
Accommodation Price List
Minimal / Detailed Customer's Archive
Active Booking / In-course Booking / Check-in / Check-out Lists
Storico Booking Listing (elenco storico prenotazioni)
Booking List, sorted by Operator
Maincourante List
Maincourante Details
Daily Bookkeeping
ISTAT C59 Data Executive Summary

